



Special Covid-19 Measures

Edinburgh International Magic Festival 17 – 31 December 2021

At MagicFest, our priority remains the safety and wellbeing of our audience, performers and staff. We have introduced a number of additional safety measures, following current guidelines and regulations for this year's events.

We hope these measures will help you feel more comfortable about attending our events. We look forward to welcoming you soon!

MAGICFEST SAFETY MEASURES INCLUDE:

Venues:

- Reducing audience capacities to ensure social distancing.
- Ensuring that enhanced cleaning measures are regularly taking place in our venues.
- Ensuring spaces are well ventilated including 100% fresh air supply in our venues.
- Ensuring the provision of hand sanitizer and handwashing stations within the venues for staff and customers.

Ticketing:

- Managing audiences through e-ticketing system to minimise contact.
- Updating customers if changes occur to advertised performance schedule with as much notice as possible.
- Whilst our current no refund/exchange policy remains in place, we will offer exchanges or vouchers for future events if you are unable to attend due to a positive test result/requirement to isolate. We will request evidence of official notice from government test/trace/isolate websites and apps, or PCR test results with clear evidence of name and date of test result. 48 hours' notice is required, but any requests within 48 hours will be handled on a case-by-case basis at the discretion of management.

Performers and staff:

- Performers and staff will be asked to take daily lateral flow tests before coming into the venues.
- Performers and staff will be encouraged to walk, cycle or travel to work in private transport.
- Performers and event staff will not come to the venues if they are experiencing any symptoms of Covid-19.
- All performers and event staff will be required to wear face masks as per Scottish Government guidelines (unless medically exempt) when not on stage.
- All performers and staff will be asked to wash and sanitise their hands regularly.
- All equipment/props will be regularly sanitised with anti-bacterial wipes/spray
- Back stage areas will be regularly sanitised and fully cleaned between performances.

WHAT WE ASK OF OUR AUDIENCES

- Please wear face coverings (ensuring nose and mouth are covered) unless medically exempt. This includes when in the theatre for the duration of the performance. Children under 12yo are not required to wear them.
- Please do not enter the building if you, or anyone in your household has [symptoms of COVID-19](#), feels generally unwell, or has been told to self-isolate by Test and Protect.
- Please ensure that you take a lateral flow test on each day you are attending the festival events and that it shows a NEGATIVE result. Free of charge tests are available [here](#).
- Please regularly use the hand sanitiser units located around the venues or wash your hands.
- Please arrive in adequate time ahead of performance. **Doors will open 15 minutes** ahead of start time to give us enough time to seat customers safely.
- Please pay by card wherever possible.
- Please ensure we have your correct contact details when you book tickets through us in case we need to contact you for Test & Protect purposes.
- Please act responsibly and be considerate to other visitors, giving them time and space where possible to move around, understanding we all have different needs.

Thank you and we look forward to welcoming you soon!